

# Aptis ESOL

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## Policy about Presenting Identification Documents of Aptis ESOL test takers

1. Test takers who register for the Aptis ESOL must provide and present full information regarding the type and number of their identity cards that they will bring to the test date. Acceptable Identification Documents for the Aptis ESOL include the following:

- New type of ID card (Thẻ căn cước công dân/ Thẻ căn cước)
- Passport (with expiry date)

**Note:**

- *Paper Identity card (Chứng minh nhân dân) – From 01 January 2025, ID cards (Chứng minh nhân dân) is no longer valid (According to Article 46, Law on Identification Card 2023: “ID cards (Chứng minh nhân dân) with expiration dates after December 31, 2024 are only valid until the end of December 31, 2024”).*
- *VNeID is not accepted in order to protect the test integrity and compliance.*
- *Passport is the only identification document accepted for non-Vietnamese test takers.*
- *For test takers under 18 years old, please pay attention to avoid registering with the wrong personal information of Parents/ Guardians.*

2. When taking the exam, the test takers must bring their Identification Documents which were registered for the test on the Aptis ESOL applications. This ID must be original, identical, intact and valid for use at the time of examination. If the test takers wish to change the type or the number of the Identification Documents or any personal information on the registered Aptis ESOL applications, they must contact the Aptis ESOL distributors with whom they registered for the test at least **02 (two) working days** before the test date. Any late notification shall not be reviewed or allowed.

3. Some cases include but are not limited to **invalid and unacceptable identification documents** on the test date:

- ID card or Passport has expired.
- ID card or Passport has been torn and/or with unclear images or numbers or has any signs of erasure or repair; not intact. (plasticized, broken, cracked, angled, peeled, punched, or detached, reassembled in a broken state, split in half, bent, deformed, scratched to the point of altering information or images which affect the personal identification and/or legal identification such as stamp, seal, or national emblem, etc.)
- Holders of the ID card or Passport have changed the identification characteristics (those who have undergone orthopedic plastic surgery or for any other reasons that has resulted in the image or identity other than the image in ID card / Passport being different from the original photo). Test takers with such cases must renew their ID cards with new identification characteristics.
- Test takers who present different identification documents to which have been registered for Aptis ESOL test.

Test takers shall **not be allowed to the test room and refunded** if their identification documents are invalid or do not meet the requirements, or if the Test Day Supervisors notice any signs of doubt about the authenticity of their identification documents.

Please contact the British Council on **1800 1299** and email us at [Exams.Hanoi@britishcouncil.org.vn](mailto:Exams.Hanoi@britishcouncil.org.vn) or [Exams.HCMC@britishcouncil.org.vn](mailto:Exams.HCMC@britishcouncil.org.vn) if you have any questions or need any further support.

**British Council Examinations Team**